

PeaceHealth COVID-19 Caregiver Heroes' Emergency Fund FAQs

How do I know if I am eligible?

To be eligible, applicants must be PeaceHealth caregivers (full-time, part-time, per diem or temporary) who:

- Can demonstrate a need for assistance within their household as a result of the COVID-19 pandemic (illness, loss of income or job within the household) AND
- Meet the following monthly household income guidelines:

COVID-19 Caregiver Heroes' Emergency Fund Monthly Income Eligibility Requirements											
Household Size		1	2	3	4	5	6	7	8	9	10
Monthly Household Income	OR/WA	\$4,253	\$5,747	\$7,240	\$8,733	\$10,227	\$11,720	\$13,213	\$14,707	\$16,200	\$17,693
	AK	\$5,317	\$7,183	\$9,050	\$10,917	\$12,783	\$14,650	\$16,517	\$18,383	\$20,250	\$22,117

Note: Monthly eligibility requirements are specific to the COVID-19 Caregiver Heroes' Emergency Fund program.

What are considered eligible expenses?

The emergency funding is available for:

- Housing (rent, mortgage, home association fees, parking at your housing complex)
- Utilities (gas, electric, water, garbage)
- Communication (phone, internet, cable)
- Food
- Transportation
 - Car payment/insurance
 - Gas/bus passes
 - Essential repairs for car required for work commute
- Childcare
- Funeral expenses of the immediate family

What is the application process?

1. During your initial 10- to 15-minute phone call with Save First Financial Wellness, the representative will collect the necessary confidential application information from you. You will be asked to submit necessary documentation to Save First.
2. Save First will then verify your PeaceHealth employment. This will be confidential information, and no records will be retained by PeaceHealth.
3. The amount of assistance provided to you will be based on need and is at the discretion of the Save First program representative.
4. Save First will notify you via phone or email of service determination and the date funding will be provided to the vendor/payee.

5. Upon receiving all required documents, Save First will process the payment to the vendor/payee within two business days. Prepaid gift cards are provided to purchase groceries and food only (not eligible for alcohol).

What documents will I need to provide with my application?

The documents you need to provide will depend on the reason you are requesting the emergency funding:

- Housing (rental agreement, mortgage bank statement, home association bills)
- Utilities (gas, electric, water, garbage bills)
- Communication (phone, internet, cable bills)
- Food (No documentation needed)
- Transportation
 - Car payment/insurance bills
 - Gas/bus passes (No documentation needed.)
 - Essential repairs for car required for work commute (Estimate from a dealership or body shop.)
- Childcare (invoice or bill)
- Funeral expenses of the immediate family (associated bills)